

**Drop ins** (Support, food and English language lessons for asylum seekers and refugees)



**1 Unity in diversity**  
**When?** Tuesdays and Thursdays 16:00-20:00hrs.  
**Where?** United Reformed church, Caepistyll Street, SA1 2BE



**2 SBASSG**  
**When?** Fridays 17:00-19:00hrs  
**Where?** Brunswick Methodist church hall, St Helen's Road, SA1 4BE -next to Exotica supermarket



**3 SBASSG**  
**When?** Saturdays 14:00-17:00hrs  
**Where?** St Phillip's community centre, SA1 3RY (opposite central bus station)

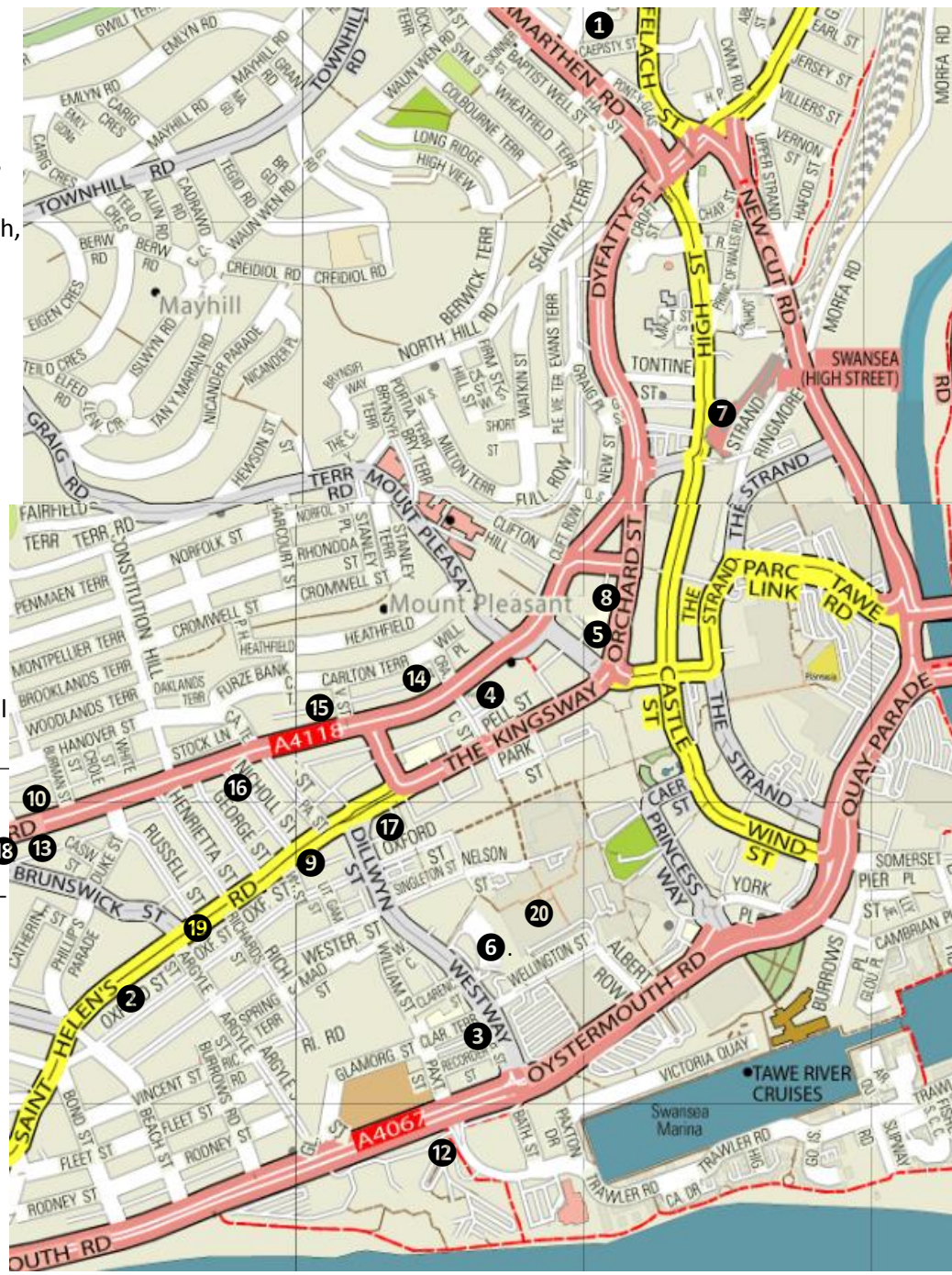
**Solicitors** (free assessment for asylum seekers)



**4 NLS solicitors**  
**When?** 09:00- 13:00 and 14:00-17:00 hrs Monday- Friday.  
**Where?** 17 Mansel Street, SA1 5SG.  
**Contact:** 01792 687717



**5 Ty Arian solicitors**  
**When?** 09:00- 17:00 hrs Monday- Friday.  
**Where?** Floor 3, Orchard House, 9 Orchard street, Sa1 5AS  
**Contact:** 01792 485200



← Swansea Bay (beach), free outdoor gym and Mumbles

**Transport**

**6 Central Bus station:** local buses and buses to other cities. Also information on timetables.  
**When?** Information desk open 08:30-17:30hrs Monday- Saturday.



**7 Swansea central train station:** trains to other cities and towns.  
**When?** 24 hours per day Monday to Friday.  
 03:00-00:00- Saturday  
 07:00-00:00- Sunday



**Support and resources**

**8 Health Access Team:** support to find a doctor, dentist and health support.  
**When?** Monday- Friday 09:00-17:00hrs.  
**Where?** Central Clinic, Orchard Street, SA1 5AT  
**Contact:** 01792 517882



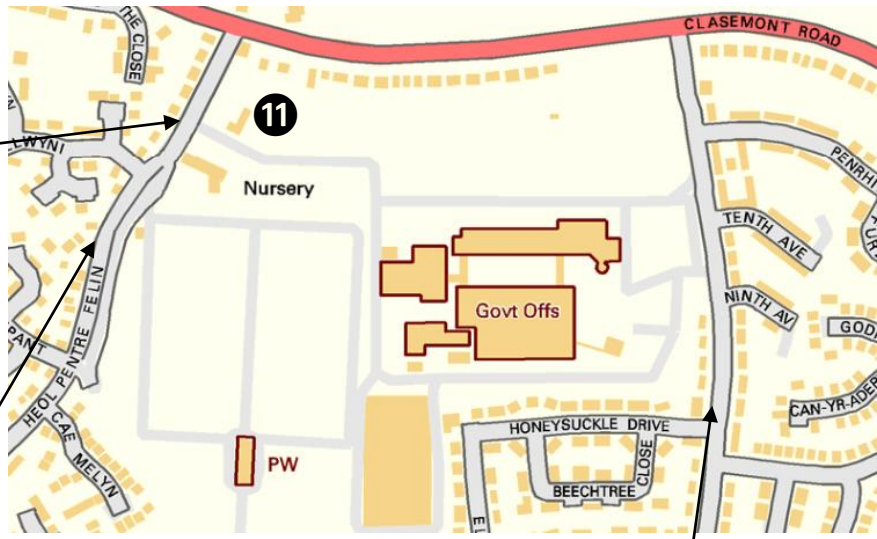
**9 Asylum help/ EYST:** advice and support for asylum seekers.  
**When?** Tuesdays (fortnightly) 10:00-14:00hrs for Asylum Help. Appointment only for general asylum support.  
**Where?** Ethnic Youth Support Team, 11 St Helen's Road, SA1 4AB  
**Contact:** 0808 8000 630



**10 African Community Centre:** Emotional support and English language classes.  
**When?** 09:00-17:00 Monday- Friday.  
**Where?** 94 Walter Road, SA1 5QE  
**Contact:** 01792 470298



**11 Where to report for the home office** (DVLA, Heol Pentre Felin, SA6 7HG)



Bus stop: no.35 (Heol Pentre Felin)

Bus stop no.36 (Long View Road)

**Welcome to Swansea (Abertawe)!**

This leaflet has been designed by Swansea City of Sanctuary. Please contact us on [Swansea@cityofsanctuary.org](mailto:Swansea@cityofsanctuary.org) or <http://swansea.cityofsanctuary.org>

**More information...**



about useful services in Swansea can be found by scanning this image with a QR reader on your phone.

**Useful symbols**



**Post offices:** for collecting money and posting overseas.



**Libraries:** free internet, books, audio-books and local information.



**communities first**  
cymunedau yn gyntaf

**Communities first:** free activities, classes and support in local areas



**City of Sanctuary:** a symbol to show that an organisation welcomes refugees and asylum seekers.



**Swansea council:** education and social care services.



**South Wales Police:** reporting crimes, community safety and advice.



**GIG CYMRU NHS WALES**  
Bwrdd Iechyd Prifysgol Abertawe Bro Morgannwg University Health Board

**Health board:** health related services such as clinics, doctors and hospitals.

**Other useful places:**

- 12 Central library:** internet, books, classes, local information (Civic Centre, Oystermouth Road, SA1 3SN 01792 636464, Tuesday-Friday 08:30-20:00hrs. Saturday and Sunday 10:00-16:00hrs)
- 13 Welsh Refugee Council:** Advice and support for new refugees (49 Walter Road, SA1 5DF 01792 630180 – appointment only or Drop-in sessions on Tuesday and Friday mornings in EYST)
- 14 Swansea Bay Regional Equality council (SBREC):** Advocacy and hate crime services, English classes. (101 Mansel Street, SA1 5UE).
- 15 Black Association of Women Step out (BAWSO):** support with domestic abuse, forced marriage, trafficking and female genital mutilation (63 Mansel Street, SA1 5TN 01792 642003)
- 16 Swansea Council for voluntary services:** Volunteering opportunities (7 Walter Road, SA1 5NF 01792 544000, 09.30-16.30 mon-Fri)
- 17 British Red Cross:** funds and household items for those who are destitute. (228 Oxford Street SA1 3BJ 01792 464532 Thursday's 09:30-12:30). Tenancy support for new refugees contact: 01792 774360
- 18 Gower College:** English language classes (Llwyn y Bryn campus, 77 Walter Road, SA1 4QA) [fiona.neill@gowercollegeswansea.ac.uk](mailto:fiona.neill@gowercollegeswansea.ac.uk)
- 19 St Helen's Road:** affordable and Halal shops.
- 20 Central post office:** collecting money/ benefits (upstairs inside WH Smith in The Quadrant shopping centre)
- Asylum Justice:** free legal service for asylum seekers and refugees. Tel: 029 2049 9421 (based in Cardiff)

**Transport times.**



Train timetables:  
<http://www.nationalrail.co.uk/>

Bus timetables:  
<http://www.firstgroup.com/south-west-wales>



**Emergency help:**

- Dial 999 for ambulance, fire, police or coast guard
- Dial 101 for police (non-emergency)
- Samaritans (listening service): 01792 655999 or 08457 909090

